

WELCOME

October **techshop**

HOSTED BY THE MYRTEC GROUP





Today's topic:

Microsoft Teams Calling

Speaking
Today:



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What is Microsoft Teams Calling?

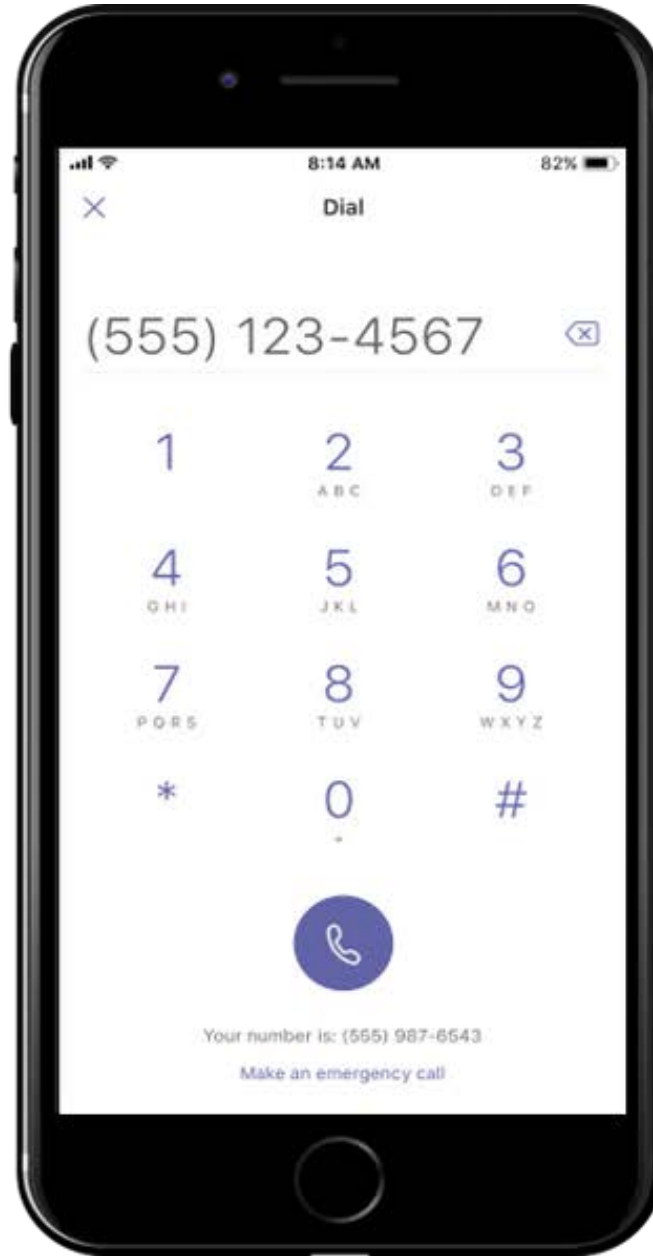
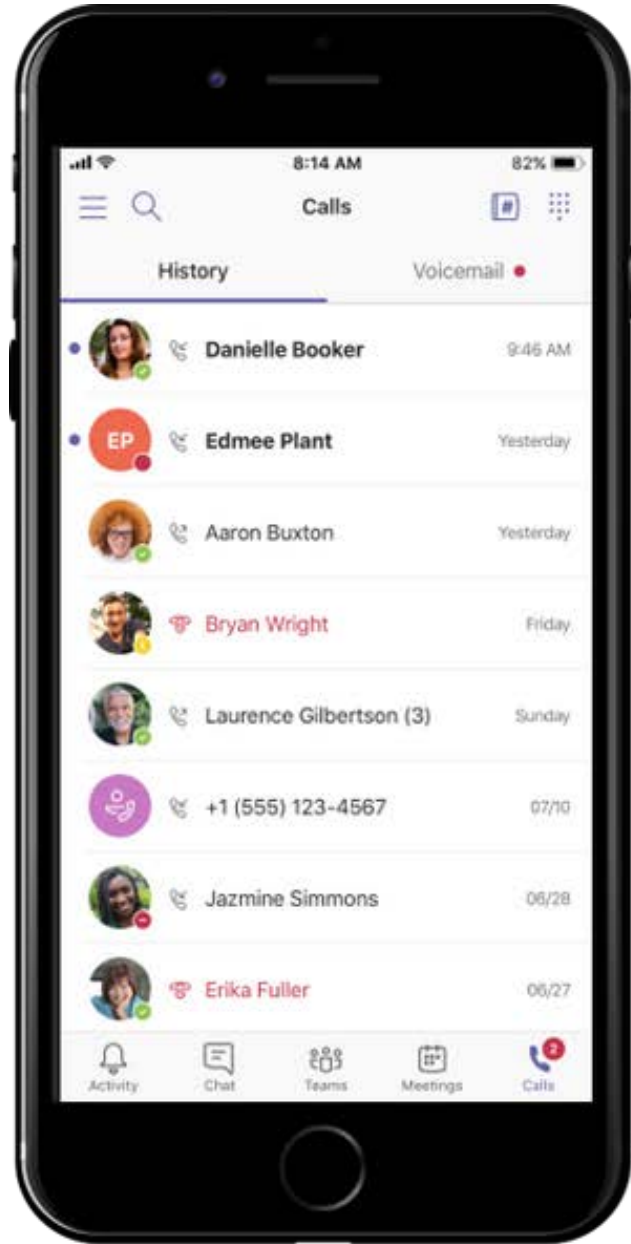
A better calling experience for users.

- › Call internal / external contacts with ease
- › Seamlessly shift from Teams desktop to Teams mobile app
- › Enhance productivity with transfers, holds, voicemail transcriptions

Teams Calling: Key Features

Everything you've come to expect from a calling device.

- › **Initiate voice and video calls from the Teams app**
- › **Call a phone number from the Teams app**
- › **Set up call delegation and call queues**
- › **Empower your delegate to manage calls in Teams**
- › **View or add phone numbers as contacts**
- › **Use the Teams app to call from your mobile device**
- › **Access better ways to manage voicemail**



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Keypad

People

More

Mic

Leave



Rob Dawson

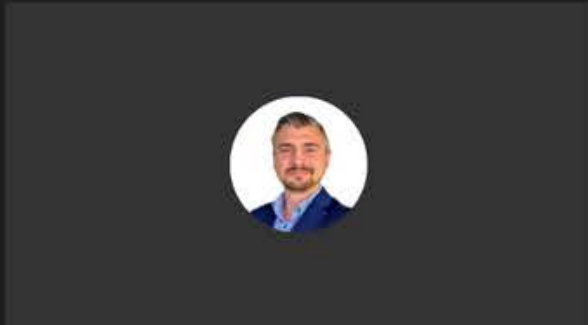
Partic

Invite

Current



- Device settings
- Call health
- Hold
- Transfer
- Consult then transfer
- Turn on live captions
- Start transcription
- Start recording
- Mute notifications



Teams Calling: Benefits

Streamline your day using Teams Calling.

- **Replaces traditional PBXs with a cloud-based call control system**
- **Integrates with Microsoft 365**
- **Staff can use their preferred calling device (if compatible with M. Teams)**
- **Reduces the required number of devices provisioned to each user**
- **All of the standard features in a phone**
- **Flexibility to answer calls from any device, anywhere**

Teams Calling: How to get it?

Eligibility / Pricing

- > Available through the **Microsoft Teams Phone** license that can be purchased as an add-on to any Microsoft 365 tenant or is included in the **Microsoft 365 E5** license subscription tiers
- > Budget from \$1,500.00 ex GST for initial setup + \$30.00 ex GST / user / month in licensing and call charges

Why Myrtec?



THANK YOU

for lunching with us

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